

PDCM– Training Reference Sheet

Care Manager Training Requirements

Primary Care: Provider-Delivered Care Management without VBR (PDCM)		Primary Care: Provider-Delivered Care Management (PDCM) with Value Based Reimbursement (VBR)		Specialist: Provider-Delivered Care Management (Specialist PDCM)	
Lead Care Manager	PDCM Care management team (QHP)	Lead Care Manager	PDCM Care management team (QHP)	Lead Care Manager	PDCM Care management team (QHP)
Care management training through a CMRC delivered or approved program is strongly encouraged but not required		CMRC Complex Care Management (CCM) Course	CMRC PDCM online course	CMRC PDCM online course and BCBSM PDCM billing Online course	
		CMRC approved Self-Management Support Course	8 hours of clinical educational webinars per year*		
		12 hours clinical educational webinars per year*			

PRIMARY CARE PDCM REQUIRED TRAINING

- 1. Complex Care Management training - courses can be found at <http://micmrc.org/training/micmrc-complex-care-management-course>**

Complex Care Management Course Schedule

Day 1: Introduction, Live one-hour logistics webinar

Day 2: Self-study, recorded webinars, post-tests, (approximately 6 hours of self-study)

Day 3 & 4: In-person training, 8 hours each day

- 2. Self-Management training – approved courses can be found at <http://micmrc.org/system/files/Copy%20of%20micmrc-approved-self-management-support-mcm-program-summary-v16a.pdf>**

Self-Management Recommended Training:

Recommend local self-management training through Practice Transformation Institute, Cost \$500, register at <http://www.transformcoach.org/moderate-care-manager-program>
Contact: Harmony Kinkle at hkinkle@transformcoach.org or 248-475-4736.

3. Additional clinical education hours can be found at
<http://micmrc.org/webinars>

Blue Cross Blue Shield of Michigan (BCBSM) requires The Physician Alliance to report the name(s) of the person(s) that completed Care Manager training and the date. Please send this information to Fran Burley at francine.burley@thephysicianalliance.org to assure that your training is recorded by BCBSM.

SPECIALIST PDCM REQUIRED TRAINING

The Provider Delivered Care Management-specialist program will begin on July 1, 2017. This program was previously called PDCM Oncology, which is being incorporated into the new PDCM-specialist program. Training programs are under development for the specialist PDCM. Links to the training will be added here when available.

Care managers in the following specialty types will be eligible for training:

- Oncologists
- Cardiologists
- Pulmonologists
- Nephrologists
- Endocrinologists
- Palliative care specialists