

TIPS FOR CLOSING GAPS

Establishing and administering an outreach plan to target specific patients based on conditions can help make a gap closure plan manageable and successful. Gaps in care reports can be generated through a practice's electronic medical record and TPA's disease registry, Wellcentive.

A benefit to closing gaps is a better managed patient population that can lead to:

Catching potentially
life-threatening illnesses
in patients

Helping improve
the health of your
patient population

Being eligible for
more incentive dollars
from payers



Your outreach plan should include:

- Running a report using metrics on tracking tool (provided by your practice resource team (PRT) member)
- Sending reminder letters to patients listing screenings and tests that are due
- Following up with patients via phone calls and text
- Utilizing the patient portal for additional reminders and patient education
- Placing a copy of worked reports and lists in your patient centered medical home binder, along with the tracking tool to go over at PRT visit